



EXODUS REFUGEE

The Life Ahead

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Pleased to Make Your Acquaintance



Refugee 101



US History of Refugee Resettlement

- First US refugee legislation was in 1948 and admitted Europeans post WWII ¹
- United Nations 1951 convention defined refugee protections and law. Now overseen by UNHCR
- 1967 Protocol was added to include world conflicts outside of Europe ²
- The Refugee Act of 1980 formalized federally supported resettlement services



Vetting Measures



REFUGEE VETTING PROCESS



Stage 1.



Stage 2.



Stage 3.



Stage 5.



Stage 4.



Stage 6.

Cultural Orientation Classes and Resettlement Location Chosen



U.S. Arrival



The
CENTER for
VICTIMS of
TORTURE

www.cvt.org | ©2016 Center for Victims of Torture



Who is a Refugee?

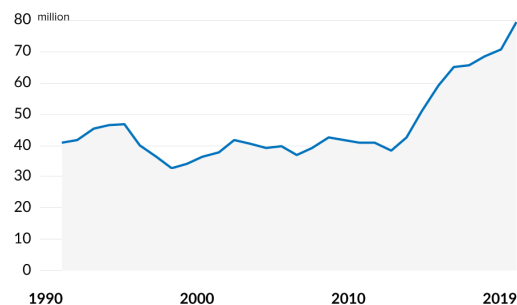
“A refugee is someone who has been forced to flee his or her country because of persecution, war, or violence. A refugee has a well-founded fear of persecution for reasons of race, religion, nationality, political opinion or membership in a particular social group. Most likely, they cannot return home or are afraid to do so. War and ethnic, tribal and religious violence are leading causes of refugees fleeing their countries.”



UNHCR Data

79.5 MILLION forcibly displaced people worldwide at the end of 2019

Source: UNHCR / 18 June 2020



45.7M Internally displaced people

Source: IDMC

4.2M Asylum-seekers

3.6M Venezuelans displaced abroad



1% of the world's population is displaced



80% of the world's displaced people are in countries or territories affected by acute food insecurity and malnutrition



73% Hosted in neighbouring countries *



68% Came from just 5 countries *

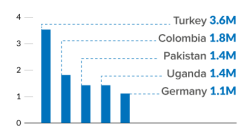


40% of the world's displaced people are children



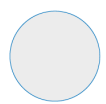
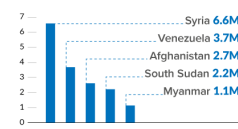
85% Hosted in developing countries *

TOP HOSTING COUNTRIES



* Data includes UNHCR refugees and Venezuelans displaced abroad

TOP SOURCE COUNTRIES



4.2M Stateless people



2M Asylum applications (in 2019)



107,800 Resettled to 26 countries (in 2019)



5.6M Returnees (in 2019)



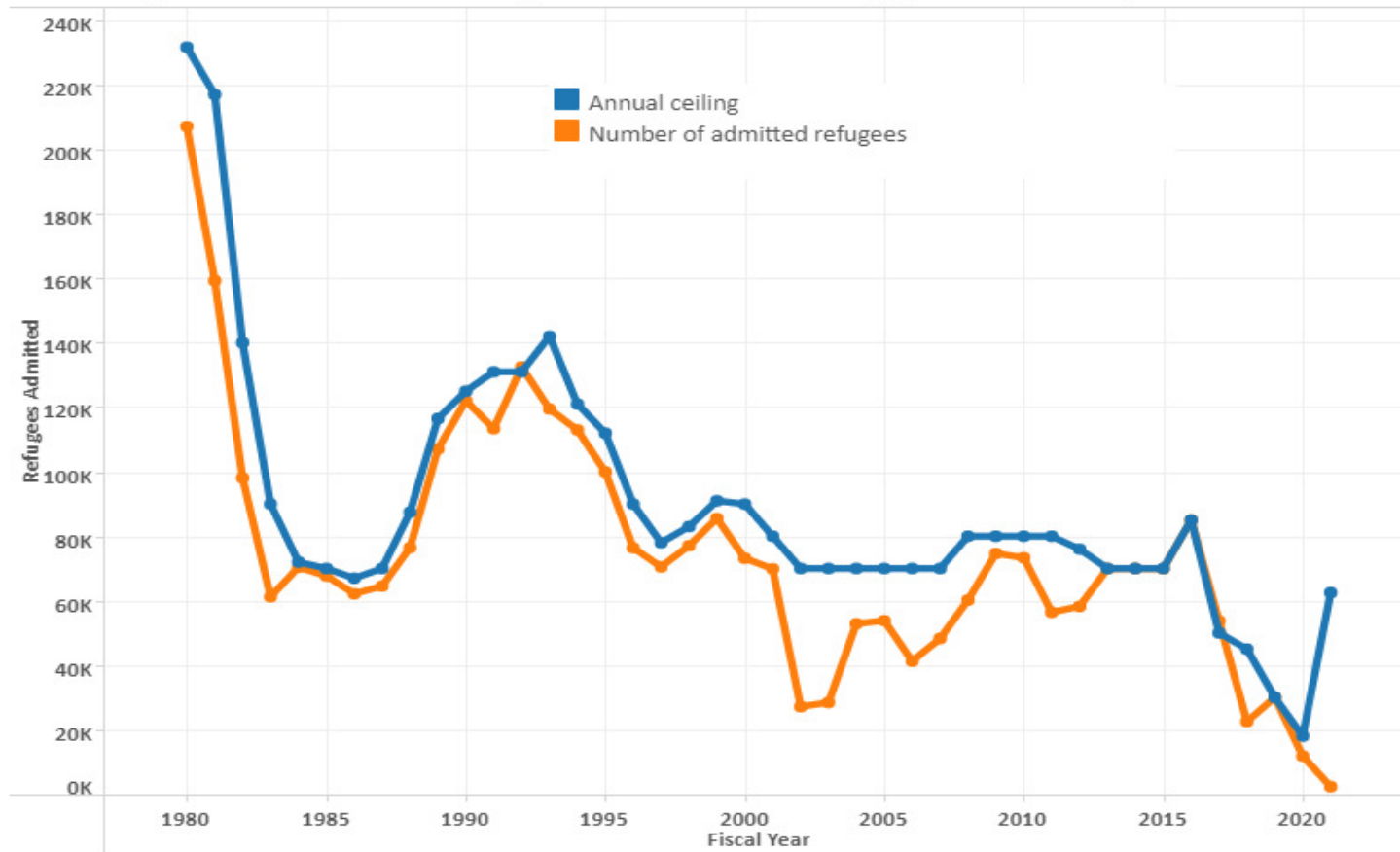
employs **17,324** personnel in **135** countries (as of 31 May 2020)

We are funded almost entirely by voluntary contributions, with 86 per cent from governments and the European Union and 10 per cent from private donors

U.S Resettlement Numbers



U.S. Refugee Admissions and Refugee Resettlement Ceilings, Fiscal Years 1980-2021*



Migration Policy Institute (MPI) Data Hub
<http://migrationpolicy.org/programs/data-hub>



Exodus Refugee Immigration



Who is Eligible for Our Services?



Refugees

Special Immigrant Visa's

Asylum Seekers/Asylees

Secondary Migrants

T Visa's

Parolees, Cuban/Haitian Entrants

Legal Services Only: Central American Minors, Lautenberg Program, Temporary Protective Status (El Salvador, Haiti, Honduras, Nepal, Nicaragua, Somalia, South Sudan, Sudan, Syria, Venezuela, Yemen)

Exodus Direct Client Services



Reception & Placement

Housing

Match Grant

*Preferred Communities

English

Employment

Health Promotion

Older Refugees

*-Youth

*-Woman's

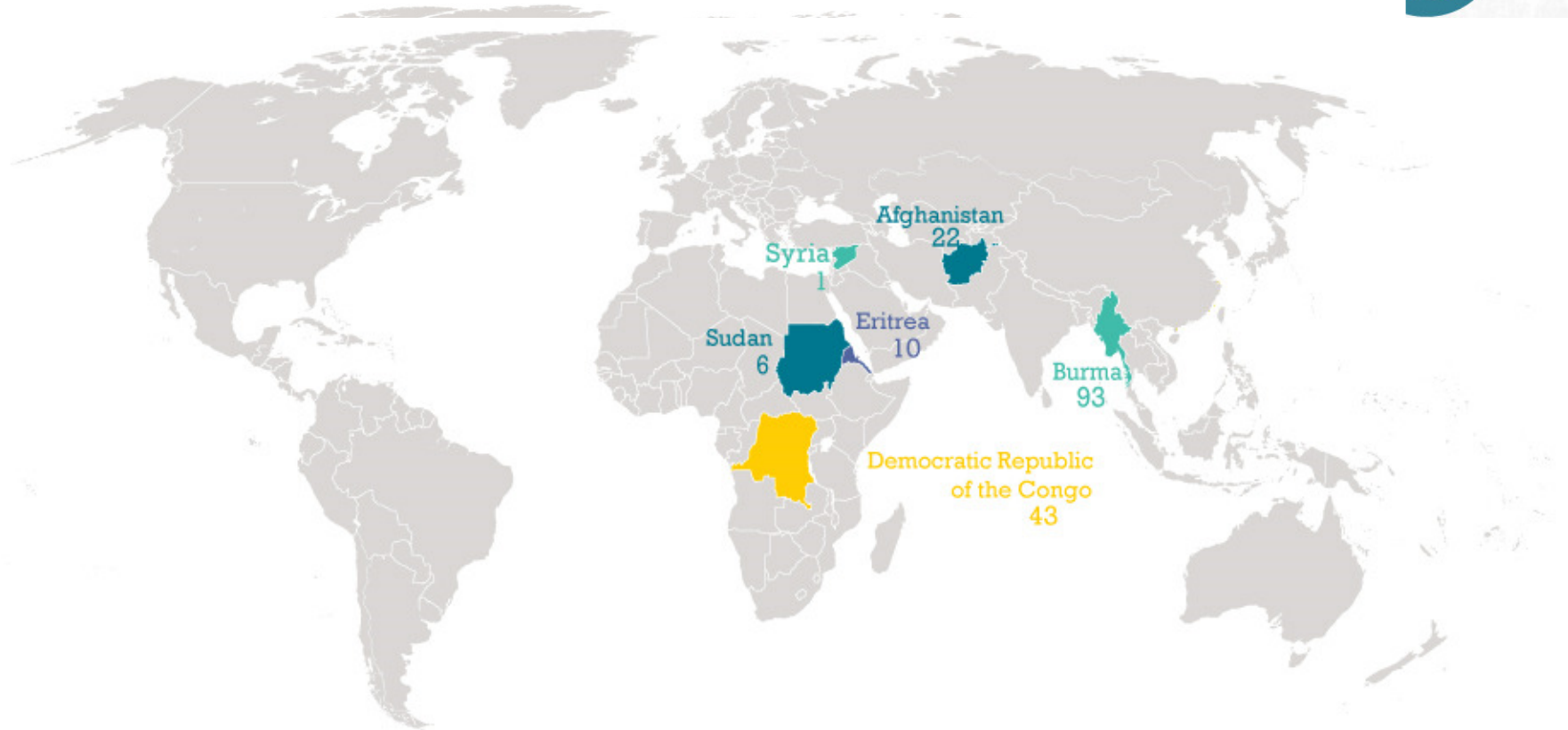
-Legal

*Trafficking Victims Assistance

*-Mental Wellness

*-Asylum Seekers

Indianapolis Fiscal Year 2020



2020: Exodus: 174, Catholic Charities Indianapolis: 85, Fort Wayne: 90

Implications for Service Providers

Demystifying Services



- “How to”
- Be Flexible
- Individualize Treatment
- Humanize
- Reduce stigma
- Gage knowledge



Spot the Refugee



Language Access



- Be an advocate for language appropriate services
 - In person, Video, Phone
- Address budget concerns
- Make a plan
 - Who is responsible for scheduling?
 - Billing?

Requesting an Interpreter

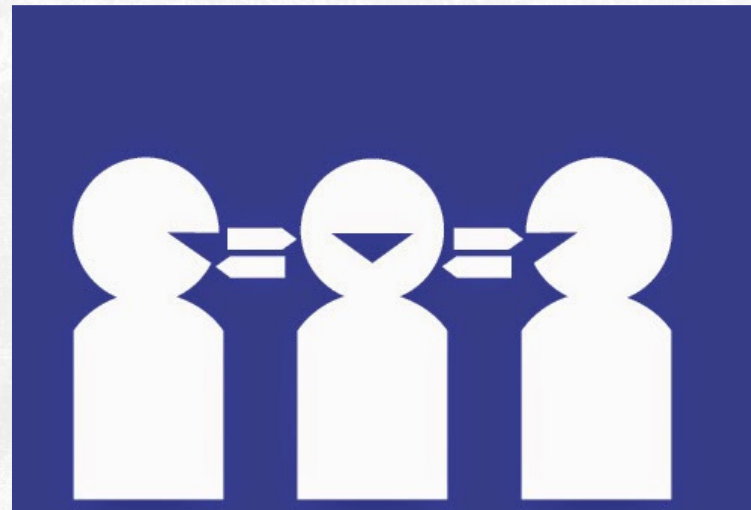


- Be very specific
 - Specific language
 - Can request the gender if needed
 - Cultural or Religious affiliations may need to be included
 - Be aware of who is interpreting in smaller communities
 - Use the same interpreter consistently if possible

Role of the Interpreter



- Voice of the client and staff
- Should be a professional (trained and experienced)
- Help to build trust
- Cultural broker at times
- Part of your clinical team



Logistics



- Simplify technical language
- Pace speaking*
- Room set up
- Pre & Post meeting
- Review roles & confidentiality
- Advocate





Consider Your Vocabulary

- Examples:
Withdraw,
Trauma, PTSD
- Scaling
- Examples of
missed
interpretation

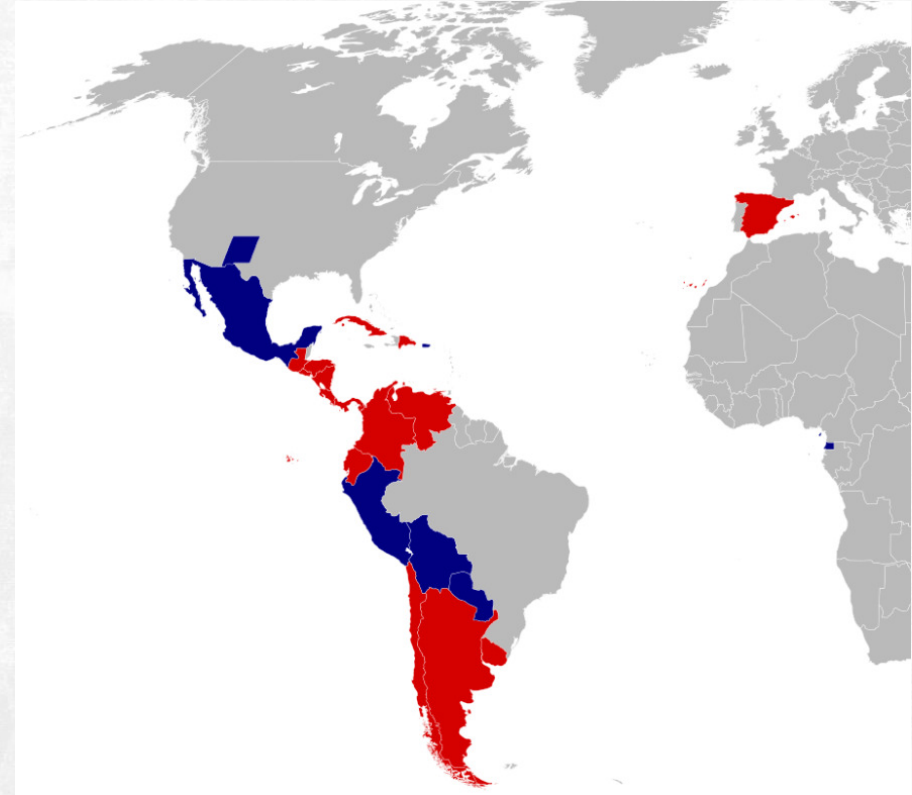
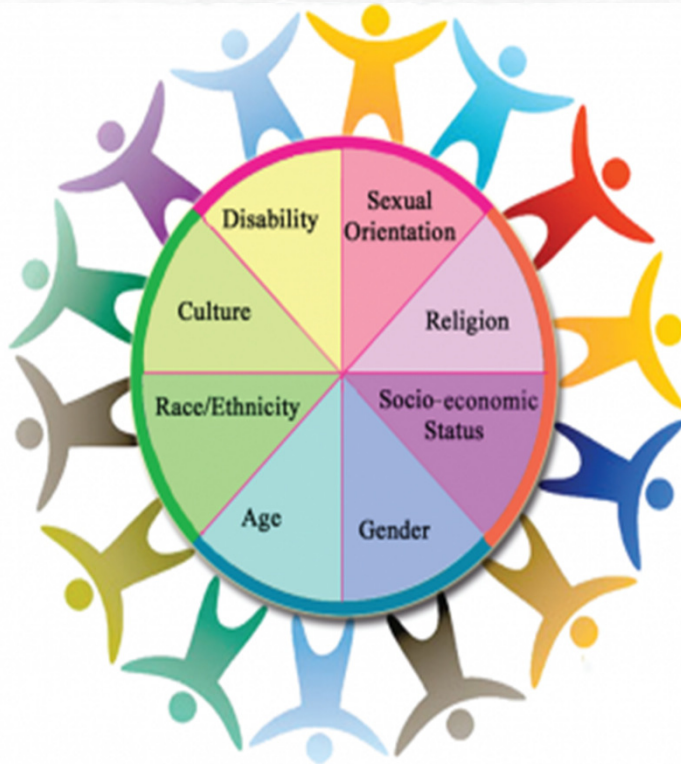




Duty to Provide

- Title VI or the Civil Rights Act
- New standard under HHS 1557
- IND 16-46-11.1-6₃
- Each federal agency has different standards
 - Health and Human Services (Medicaid)

Culture & Linguistic Diversity



Adjust Structure of Services



- Fewer contacts in the agency
- Staff that specialize in diversity
- Less administrative requirements-
language access for admin
- SLOW DOWN
- Home-based/Transportation
coordination
- Person first, not paperwork first
- Less direct approaches
- **If the system is bad. Change it.**





Frequent Stressors

- Separation from family members in unstable counties/situations
- Stress from expectations vs. reality of living in America
- Asylum Seekers, very recent trauma
- Refugees, often focus on presenting problems more than prior traumas.

Client Example, Mama Maya



Why Refugee Resettlement



- Humanitarian program. Statue of Liberty at its core.
- Resilient
- Entrepreneurs (nearly 50% higher than people born in the US)
- Consumers
- Essential Workers



Resources

Cultural Awareness



http://www.who.int/mental_health/evidence/atlas/profiles-2014/en/

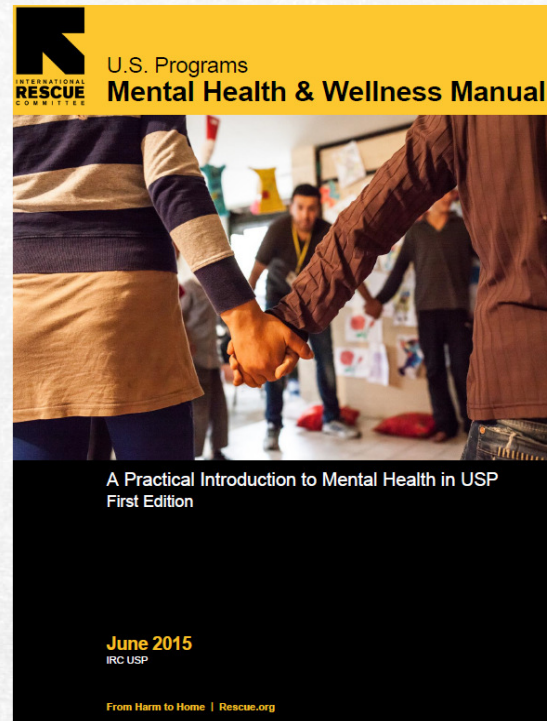
Specific to understanding countries make-up of mental health WHO has compiled country profiles specific to mental health.

Switchboard



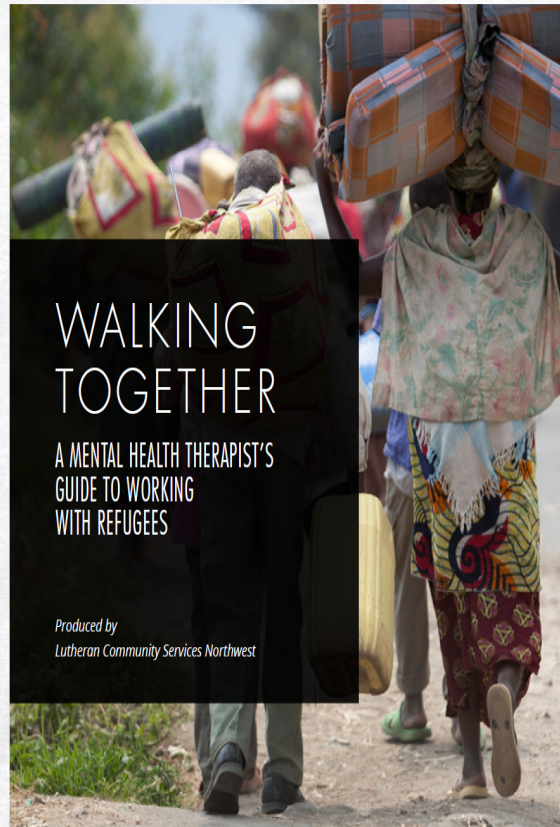
<https://switchboardta.org/>

Mental Health & Wellness Manual



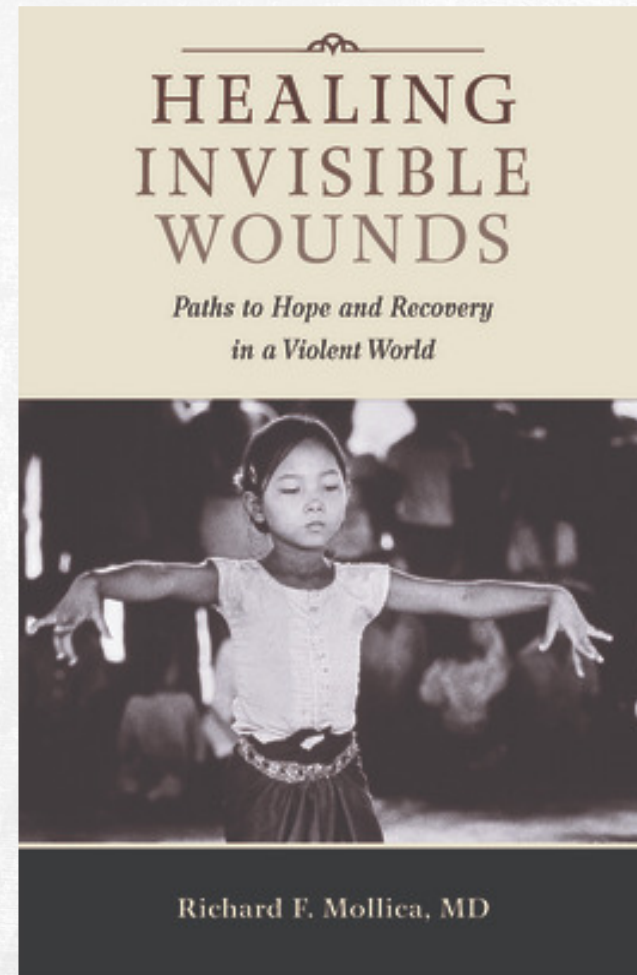
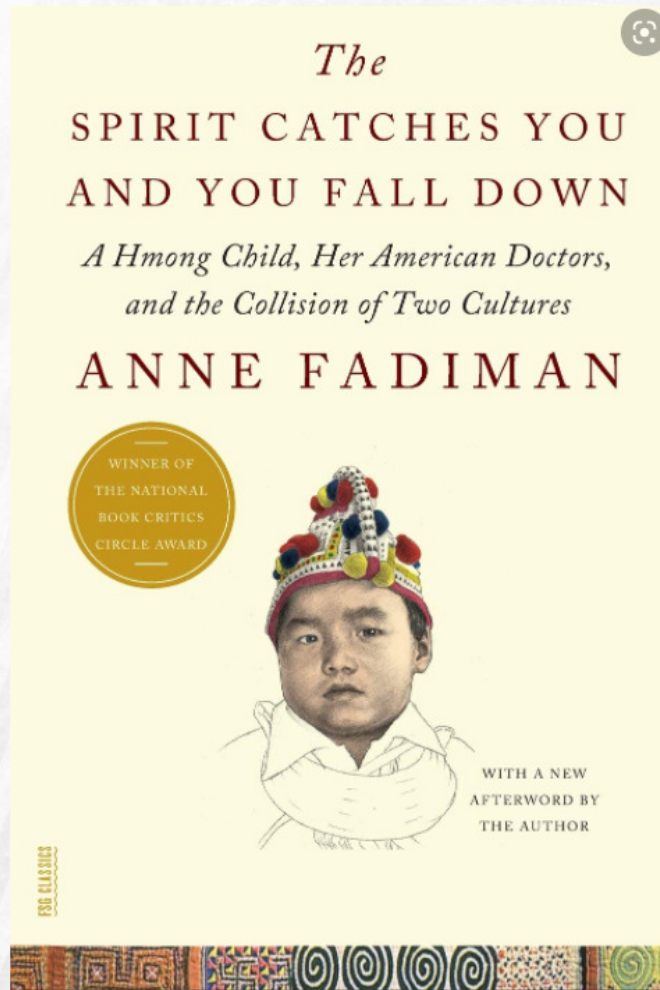
<https://www.ritaresources.org/wp-content/uploads/2018/03/Mental-Health-and-Wellness-Manual.pdf>

Walking Together-Guide for Working with Refugee's



<https://brycs.org/clearinghouse/5967/>

Books



Refugee Stories:

<https://www.exodusrefugee.org/article/book-recommendations-refugee-immigrant-experience/>

Local Language Providers



<https://luna360.com/>



<https://ltclanguagesolutions.com/>

Closing Comments

Reminders



1. Everyone is unique
2. Slow down, listen
3. Language access
4. Person over paperwork



John Green Video: Syrian Refugees in the United States: One Family's Story

Ways to Engage



- Become a monthly donor
- Volunteer
- Host a donation drive/Shop from our Amazon wish list
- Follow us on social media/sign up for our newsletter
- Be a good advocate



Sources



1. History of U.S. Refugee Resettlement: <https://2009-2017.state.gov/documents/organization/244270.pdf>
2. International Refugee Protection System:
<https://immigrationforum.org/article/fact-sheet-international-refugee-protection-system/#:~:text=UNHCR%20resettles%20only%20refugees%20who,home%20country%20or%20are%20stateless.&text=Its%20Statute%2C%20which%20established%20UNHCR's,humanitarian%20and%20social%20in%20character.>
3. Office of Minority Health,
<http://iga.in.gov/legislative/laws/2020/ic/titles/016>



Thank you!

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